

# **Powercruise USA LLC Refund Policies**

## **Entrant Ticket Refund Policy**

Due to the contract terms between Powercruise USA LLC and the venue, the venue will always be open and the Powercruise will always go ahead. Powercruise will never be cancelled or postponed due to rain or any other reason.

The full entry fee into Powercruise is \$150. Powercruise offers discounted rates with cut off dates so to make it more affordable for everyone. By pre entering you understand that you have paid a discounted fee and therefore understand the following conditions apply. A refund of entry fee less a \$40 administration fee will be given if the entry is withdrawn in writing 14 days from the start date of the event. Full price entries are accepted online and on the day at the entrant's discretion and there will be no refunds due to inclement weather, broken down vehicles or for any other reason. Any pre entrants that do not attend the event for any reason understand that they have willingly forfeited their entry fee and there will be no refund and they are not transferable.

## **Spectator Ticket Refund Policy**

Spectator tickets do not permit you to enter/drive your car into the event. If you wish to enter your car into an event please complete the Online Entry Form for the event you wish to enter.

All pre-purchased and on the day purchased tickets are non-refundable. Tickets are not transferable to cash credit or another event. Tickets will not be posted out to you. All tickets will be sent automatically as an E-TICKET except tickets bought on the day of the event they will be handed to you. Please ensure you provide a valid email address with your order so that you can receive your tickets. If you have not received your tickets within 3 business days from ordering please email the Powercruise office [info@powercruise.com](mailto:info@powercruise.com). You will be required to present a printed E-Ticket or ID matching the ticket order to redeem your ticket/ at the event. Your E-Ticket will outline how and where to redeem your ticket at the event. Any lost or misplaced tickets cannot be replaced. The customer is responsible for the security of their ticket. Any fraudulent tickets will not be honored and may result in eviction from the event.